



# On-Demand Reporting with **ClientAccess**<sup>™</sup>

by Comtronic Systems

## Secure Hosted Client Web Portal

Designed Exclusively for Debtmaster<sup>®</sup>





## BUILD LASTING CLIENT RELATIONSHIPS



### Your Brand + Our Secure Hosting

Showcase your business with up-to-date client reporting available through our secure hosted web portal. ClientAccess™ by Comtronic Systems equips you with customizable online reporting so you can give your clients the reports they want, when they want them.

Your customers can connect to the ClientAccess web portal with a link direct from your company's website. We let you brand ClientAccess with your company name, logo, and color scheme for a customized user experience. Assign a unique user ID and password for each client to provide secure, user-specific, 24x7 visibility on debtor accounts.



YOUR COMPANY NAME

LIST OF REPORTS

SECURE CLIENT LOGIN

Your Agency Name

ClientAccess™

CLIENT LOGIN

Login to ClientAccess™

Your Agency Name

HOME VIEW REPORTS TERMS OF USE COMPANY WEBSITE CONTACT

Report

ACCOUNT INVENTORY

PERFORMANCE ANALYSIS STATEMENT

NEW ACCOUNTS ACKNOWLEDGMENT

ACTIVE ACCOUNTS STATEMENT

CLOSED/RETURNED ACCOUNTS STATEMENT

TRUST STATEMENTS

Statement

Period	Listed	Listed	Average Balance	Avg Age
<b>Client 102 - WCC</b>				
2007-01	1	\$12000.00	\$12000.00	93.00
2007-02	1	\$14800.00	\$14800.00	130.00

Login to ClientAccess™

Agency ID#:

Client ID#:

Password:

By clicking the Login button you agree to the [Terms of Use](#)

Login

NOTICE: Cookies MUST be enabled beyond this point.

Admin Login

## ENJOY EASY, UP-TO-DATE REPORTING



## More Reporting with Less Waste

Stop wasting time with print-and-mail reports. Save money with the Comtronic® secure, hosted reporting solution available on-demand 24x7.

Debtmaster® with ClientAccess™ lets you deliver secure, up-to-date reports whenever your client wants them. ClientAccess masks sensitive debtor information at the source to ensure that your data is never at risk.

ClientAccess is seamlessly integrated with your Debtmaster database for easy updates. We offer numerous built-in reports which you can customize so that your clients see only the information you choose to share.

## DELIVER CUSTOM REPORTS ON-DEMAND



## Ensure Client Confidence with Greater Account Visibility

The ClientAccess™ web portal helps you improve client confidence with on-demand account visibility. Reduce the time your agents spend assisting clients so your team can focus their efforts on debt recovery.

ClientAccess makes it easy for you to deliver secure, customizable reports online. Your clients can easily sort, search, and drill down through account details to help them find the information they need faster.

Clients can explore debtor history, payment history, account status, promised payments, and collection notes for every account. Incorporate call history with your reports by using Debtmaster® with CallThru® integrated IP-PBX telephony.

“The key to getting and keeping good clients is being able to effectively and efficiently keep them informed about the status of their claims.

ClientAccess™ gives our clients the ability to check the status of their accounts at their convenience and frees up our staff's time to do what clients really want us to do and that is collect what is owed them.”

S. E. Gardner

SEE WHAT TRUE EFFICIENCY LOOKS LIKE

## Schedule a Demo & See Debtmaster® with ClientAccess™ for Yourself



Smart business owners rely on Debtmaster® with ClientAccess™ because of its proven track record to increase productivity for debt collection agencies.

Debtmaster is an easy-to-operate, all-inclusive collection software package designed to meet the specific needs of the Collection Industry. The ClientAccess web portal helps reduce the cost of providing client requested reports and data.

What's more, Comtronic Systems is your one-stop vendor for sales, service, and support. We make it easy for you to grow your business into an efficient and profitable operation.

Call Comtronic® today to schedule your Debtmaster with ClientAccess demonstration and see for yourself why Debtmaster is still an industry leader after 30 years.

**800.414.2814**

[www.debtmaster.com](http://www.debtmaster.com)



Debtmaster®, CallThru®, ClientAccess™, and Comtronic® are either registered trademark(s) or trademark(s) of Comtronic Systems, LLC in the United States and other countries.

**CONTACT OUR FRIENDLY SALES STAFF  
AND GET DEBTMASTER® WITH CLIENTACCESS™**

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**International** +1 509.573.4300

**Online** [www.debtmaster.com](http://www.debtmaster.com)

**COMTRONIC SYSTEMS  
CREATORS OF THE AWARD-  
WINNING DEBTMASTER®  
FEATURING THE  
CLIENTACCESS™  
WEB PORTAL**

**Serving the Collections  
Industry for 30 Years.**

**ABOUT COMTRONIC SYSTEMS**

Founded in 1980, Comtronic Systems remains a worldwide leader in Collection Technology featuring the award-winning Debtmaster® collection software. With a 30-year reputation for quality, Debtmaster continues to set the standard for PC-based Collection Technology by adapting to the specific needs of the Collection Industry.

Debtmaster offers a complete package for everyone from small debt buyers to enterprise-level agencies who seek a comprehensive and user-friendly software solution. Business owners can integrate the CallThru® IP-based telephony system with the Debtmaster collection software to help their call centers take more calls and recover more debt. Add the ClientAccess™ web portal to provide clients with on-demand reporting available 24x7.

The Comtronic® reputation for quality and reliability is matched by its record of superb customer service and support. Debtmaster is the all-inclusive collection software available with the convenience of a single vendor. Get Debtmaster and get the confidence which only a trusted vendor like Comtronic Systems can provide.



You've Got to Connect to Collect.

800.414.2814

[www.debtmaster.com](http://www.debtmaster.com)

**Debtmaster®**  
Collection Software

**CallThru®**  
Integrated Telephony

**ClientAccess™**  
Integrated Web Portal

