

CONTACT LIST

Comtronic Systems LLC Phone: 509.573.4300
110 E 2nd Street Fax: 509.674.2383
Cle Elum, WA 98922

Sales Department

Monday - Friday (7 a.m. - noon, 1 p.m. - 4 p.m. PST)

Phone: 800.414.2814
International: 509.573.4300

Email: sales@comtronic.com

Webmaster: webmaster@comtronic.com

OBSERVED HOLIDAYS FOR 2018

January 1 (Monday)	New Year's Day*
February 19 (Monday)	President's Day*
May 28 (Monday)	Memorial Day*
July 4 (Wednesday)	Independence Day*
September 3 (Monday)	Labor Day*
November 22 (Thursday)	Thanksgiving Day*
November 23 (Friday)	Day after Thanksgiving
December 24 (Monday)	Christmas Eve*
December 25 (Tuesday)	Christmas Day*
January 1, 2019 (Tuesday)	New Year's Day*

* No emergency support

TECHNICAL SUPPORT *

Phone: 800.388.5245
International: 509.573.4302
Email: support@comtronic.com

New technical support hours starting March 19, 2018:

Debtmaster Support

Monday - Friday (6 a.m. - noon, 1 p.m. - 4 p.m. PST) *
Saturday - Emergency (9 a.m. - 3 p.m. PST) **

CallThru Support

Monday - Friday (6 a.m. - noon, 1 p.m. - 4 p.m. PST) *
Monday - Friday - Emergency (4 p.m. - 6 p.m. PST)
Saturday - Emergency (6 a.m. - 3 p.m. PST)
Sunday - Emergency (9 a.m. - 3 p.m. PST)

* Support is closed for Tech Support Meetings every Wednesday, 2 p.m. - 3 p.m. PST.

** Professional and cloud-hosted customers only.